

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

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Serial No. 10/001,902

Filing Date: November 2, 2001

AUTOMATED INDIVIDUALIZED

LEARNING PROGRAM CREATION

SYSTEM AND ASSOCIATED

METHODS

The Hon. Commissioner for Patents Washington, D.C. 20231

Art Unit: 3713

#9/B 4/10/03 Bloss

APR 0 4 2003

TECHNOLOGY CENTER R3700

Sir:

PRELIMINARY AMENDMENT

Prior to examination, please amend this application as follows:

In the Specification:

Please delete the paragraph on page 4 beginning with "FIG.6" and ending with "experience."

Please replace the paragraph on page 4 beginning with "A description" and ending with FIGS. 1-6 as follows:

A description of the preferred embodiments of the present invention will now be presented with reference to FIGS. 1-65.

Please replace the first paragraph on page 6 with the following:

During normal operation of the system 10, visual information can be displayed on the display unit 20, whether being used by a user, system administrator, or management